NTT

Intelligent infrastructure trends in 2020

The impact of data on infrastructure **is accelerating. Infrastructure is supporting data for business intelligence** and becoming a data source. As the hybrid cloud creates new challenges, **the software-defined wide-area network is fundamental** to adopting new connectivity technologies.

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2020 technology trends, click here

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1 **IT infrastructure: from multicloud to hybrid cloud**
Simultaneously managing workloads and data across hybrid cloud

Managed services leveraging automation, AI and ML will address **performance, cost** and **complexity challenges** associated with multicloud.

Steps to take in 2020

Optimize lifecycle management in a **hybrid cloud environment**

Uncover which platform is best suited for each workload and plan a migration and data management strategy accordingly.

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2 **SD-WAN meets cloud networking**
Multiple ways of providing a network backbone and access

Clients will have **multiple connectivity** options, **e.g. hyperscale as network providers and 5G** will complement existing backbone and access network **options** respectively.

Steps to take in 2020

Explore all network **connectivity options**

Invest in appropriate skills for design, installation, and management of your new WAN, for optimal performance.

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3 **Connectivity at the edge**
Internet of Things requires more processing and storage at the edge

By 2025, there will be more than **55 billion IoT devices**, up from about 9 billion in **2017***.

*IoT Report: How Internet of Things Technology Is Now Reaching Mainstream Companies and Consumers. By Peter Newman. Business Insider. July 27, 2018

Steps to take in 2020

Have the **right management framework** for hybrid networks

Focus on your SD-WAN strategy, software-defined access, and intent-based networking to drive more agility in upgrading your infrastructure.

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4 **Managed services platform and automating the network with intent**
Agile infrastructure needs create demand for automation and analytics skills

Organizations will need **appropriate automation, operational processes, and platforms** to manage large-scale infrastructure rollouts.

Steps to take in 2020

Partnering for the **right skills**

Given the massive skill shortages, partnering for required software DevOps and data science capabilities will be necessary.

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5 **Security becomes central to infrastructure design**
Security is no longer the domain of security specialists only

The sheer scale of current threats **moves security from 'after the fact' to 'before the build'** in infrastructure design.

Steps to take in 2020

Build in security from the start

Adopting a 'built-in' instead of a 'bolt-on' approach will ensure that infrastructure is secure by design.